



JOB POSTING

# Server- Backstage Lounge at Granville Island Venue

We're looking for Servers and we're hoping that person is you! With a return to theatre on our three stages, now it is an exciting time to join our growing company!

## About Us

The Arts Club Theatre Company is Canada's largest year-round not-for-profit theatre company. Now in our 59th season, the Arts Club offers the best in professional theatre and has staged over 630 productions. Arts Club is grateful to have our offices, rehearsal halls, workshops, and theatres on the unceded, ancestral and traditional shared lands of the x̱m̱əθkwəy̱əm (Musqueam), Skwxwú7mesh (Squamish), and Səl̓íl̓wətaʔ/Selilwitulh (Tsleil-Waututh) Nations.

We are British Columbia's largest non-profit cultural employer- hiring more than 500 artists, staff, and crew to stage up to 20 shows annually. We educate and cultivate students and theatre lovers of all ages—over 2,500 people engage in our education and professional development programs annually. We support artists and other arts organizations through professional engagement activities, believing firmly that an investment in the industry benefits all. We are a major economic driver in the areas surrounding our venues—our theatres attract a quarter million theatre patrons to dine and shop in the South Granville, Olympic Village, and Granville Island neighbourhoods.

## Our Mission

To inspire and nurture artists and audiences through cultural experiences that are engaging, thought-provoking, and artistically innovative.

## Our Vision

A community that, through storytelling, is inspired to reflect on who we are and who we can be.

## Our Values

- ❖ **Determination** We have the drive to continue to move forward, with a respectful nod to our tenacious past and a fearless embrace of our future. It is through this forward momentum that we ensure we are the artistic leaders of our community.
- ❖ **Curiosity** We have a strong desire to know more; about ourselves, our art, and our patrons. This spirit is reflected in our willingness to make room for diversity of thought. This exploration of different viewpoints and ideas is reflected in our engagement with each other, with our art, our peers, and our community.
- ❖ **Creativity** We use our imaginations to explore our artistic practice and champion innovation in all the work that we do. We believe in the depth of our local talent and use our resources to showcase it.

- ❖ **Comradery** We interact with each other with good-fellowship and levity. Our spirit of generosity and warmth is seen in our empathy towards each other, our artists, our patrons, and our community. This allows us to embrace differences and makes us stronger.
- ❖ **Safety** The health and well-being of each other and our community informs our work and creates a safe, inviting, and inclusive space for all who enter and interact with us. We commit to constantly review our practices to ensure they are anti-racist and non-discriminatory. We are fiercely dedicated to being an organization that continually respects, champions, and uplifts underrepresented voices in all jobs.

We also strive to provide a safe work environment, both physically and mentally, and we have made ongoing commitments to inclusion, anti-racism and anti-oppression. We want the stories we work together to tell to have nuanced and varied perspectives.

## JOB SUMMARY

Reporting to the Bar Manager, the server staff is responsible for providing guests at our Backstage Lounge at Granville Island with efficient and friendly food and beverage service.

We are looking for friendly, outgoing people who have a track record of providing a high level of service in a restaurant and bar setting.

This is a temporary part-time position where the successful candidate will be required to work daytime, evening and weekend shifts.

This position falls within the UNIFOR, Local 3000 Union.

## DUTIES AND RESPONSIBILITIES

- Serve food and alcoholic beverages to guests.
- Stay up to date and knowledgeable on all food and beverage offerings.
- Maintain clean tables in a busy environment.
- Assist with daily and weekly scheduled environment cleaning practices.
- Ensure positive guest experience.
- Maintain a clean and safe workplace.
- Follow all provincial and local guidelines for responsible alcohol and food service.
- Check identification of guests to verify age requirements for purchase of alcohol.
- Other related duties, tasks and responsibilities as required.

## SKILLS AND COMPETENCIES

- Friendly and outgoing.
- Excellent customer service skills.
- Problem-solving skills.
- Ability to work efficiently in a busy lounge environment.
- Ability to communicate effectively with guests and colleagues.

## QUALIFICATIONS

- Two (2) years of server experience in a busy environment.
- Valid Serve It Right Certificate.
- Knowledge of wine, beer and cocktails is an asset.

## ADDITIONAL DETAILS

**Salary:** \$16.75 per hour.

**Start date:** June 2023.

**Duration:** June – September

**Employment Type:** Temporary Part-time\*

*\*Available for summer season, and evenings/weekends.*

**Work site:** 1585 Johnston St, Vancouver, BC (Granville Island venue)

### How to apply?

The Arts Club is fiercely dedicated to being an organization that continually respects, champions, and uplifts underrepresented voices in all jobs; and we strongly welcome and encourage those who self-identify as coming from underrepresented communities to submit.

Access and inclusion are deeply important to us. For those who have barriers to access to any part of our process as laid out, please don't hesitate to reach out to us and we will happily work with you to create a process that is accessible to you.

To enhance accessibility, you are also welcome to submit your application in one of the following formats: Word Document, PDF Document, Audio File, Video File, ASL Video, request a face-to-face Zoom application process, or suggest a format that is more accessible to you.

If this role sounds exciting and you'd like to learn more, please send your resume and cover letter to [humanresources@artsclub.com](mailto:humanresources@artsclub.com) with the subject: Server – Arts Club Theatre Company.

**Application Deadline:** May 19, 2023