

JOB POSTING Bartender (Part-time)

We're looking for a Bartender and we're hoping that person is you! Now it's an exciting time to join our company!

About Us

The Arts Club Theatre Company is Canada's largest year-round not-for-profit theatre company. Now entering our 61st season, the Arts Club offers the best in professional theatre and has staged over 650 productions. Arts Club is grateful to have our offices, rehearsal halls, workshops, and theatres on the unceded, ancestral and traditional shared lands of the xwməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish), and Səlílwəta?/Selilwitulh (Tsleil-Waututh) Nations.

We are British Columbia's largest non-profit cultural employer- hiring more than 500 artists, staff, and crew to stage up to 20 shows annually. We educate and cultivate students and theatre lovers of all ages, over 2,500 people engage in our education and professional development programs annually. We support artists and other arts organizations through professional engagement activities, believing firmly that an investment in the industry benefits all. We are a major economic driver in the areas surrounding our venues—our theatres attract a quarter million theatre patrons to dine and shop in the South Granville, Olympic Village, and Granville Island neighborhoods.

Our Mission

To inspire and nurture artists and audiences through cultural experiences that are engaging, thought-provoking, and artistically innovative.

Our Vision

A community that, through storytelling, is inspired to reflect on who we are and who we can be.

Our Values

- ❖ Determination: We have the drive to continue to move forward, with a respectful nod to our tenacious past and a fearless embrace of our future. It is through this forward momentum that we ensure we are the artistic leaders of our community.
- Curiosity: We have a strong desire to know more; about ourselves, our art, and our patrons. This spirit is reflected in our willingness to make room for diversity of thought. This exploration of different viewpoints and ideas is reflected in our engagement with each other, with our art, our peers, and our community.
- Creativity: We use our imaginations to explore our artistic practice and champion innovation in all the work that we do. We believe in the depth of our local talent and use our resources to showcase it.
- ❖ Comradery: We interact with each other with good-fellowship and levity. Our spirit of generosity and warmth is seen in our empathy towards each other, our artists, our patrons, and our community. This allows us to embrace differences and makes us stronger.

❖ Safety: The health and well-being of each other and our community informs our work and creates a safe, inviting, and inclusive space for all who enter and interact with us. We commit to constantly review our practices to ensure they are anti-racist and non-discriminatory. We are fiercely dedicated to being an organization that continually respects, champions, and uplifts underrepresented voices in all jobs.

We also strive to provide a safe work environment, both physically and mentally, and we have made ongoing commitments to inclusion, anti-racism and anti-oppression. We want the stories we work together to tell to have nuanced and varied perspectives.

JOB SUMMARY

The successful candidate(s) will be experienced in offering the highest level of in-person customer service to guests, donors, visiting artists, patrons and any other member of the public they encounter. We are looking for someone with prior experience working in a team environment, preferably within live theatre or the equivalent.

This is a part-time position where the successful candidate must be available to work a minimum of two shifts* per week (four hours minimum per shift). Work schedules are subject to fluctuation based on the show and rental schedule.

This position falls within UNIFOR, Local 3000 Union.

* Shifts include Monday through Saturday evenings, matinées on Wednesdays, Saturdays and Sundays, with the possibility of rentals during the morning, afternoon or evening.

DUTIES AND RESPONSIBILITIES

- Ensure positive guest experiences with every guest.
- Fulfill beverage orders for Servers in a friendly and efficient manner.
- Participate in and foster positive team relations with Servers, fellow Bartenders, other department teams and management.
- Follow all Provincial and local guidelines for responsible alcohol service; check identification of guests to verify age requirements for purchase of alcohol.
- Prepare and present drinks in a consistent and efficient manner and according to policies and legal requirements.
- Maintain a clean bar area, ensuring bar top continually wiped, cleaning up spills immediately to avoid slipping hazards.
- Follow sanitary practices for food handling, general cleanliness, and maintenance of bar areas.
- Restocking the bars for product.
- Check the draught beers/pop dispensers to make sure they are filled and in working condition and restock as needed.
- Take initiative and be creative in resolving guest challenges and concerns.
- Other related duties, tasks and responsibilities as required from time to time.

SKILLS AND COMPETENCIES

- Friendly and outgoing
- Ability to make a wide variety of cocktails
- Excellent customer service skills
- Ability to work efficiently in a busy restaurant environment
- Ability to handle cash and complete cash out duties
- Ability to communicate effectively with guests and colleagues

QUALIFICATIONS AND EXPERIENCE

- Two (2) years Bartending experience in a high-volume environment
- Extensive knowledge of wine and cocktails
- Proven cash-handling abilities
- Ability to ensure that all daily and weekly tasks are completed
- Current Serve It Right Certificate

BENEFITS

- 5 to 10 paid sick days or personal days off depending on eligibility according to the Collective Agreement.
- Health and dental benefits package depending on eligibility according to the Collective Agreement.
- Complimentary tickets to every production.
- Invitation to Dress Rehearsals and Opening Nights.
- Invitation to first rehearsal and Meet & Greet presentations with the cast and creative team from every production.
- Discount on all bar and concession items in our venues.

ADDITIONAL DETAILS

Salary: \$20.05 per hour plus gratuities (according to the Unifor Collective Agreement).

Expected start date: As soon as possible

Employment Type: Part-time

Availability: A minimum of 2 days per week.

How to apply?

The Arts Club is fiercely dedicated to being an organization that continually respects, champions, and uplifts underrepresented voices in all jobs; and we strongly welcome and encourage those who self-identify as coming from underrepresented communities to submit.

If this role sounds exciting and you'd like to learn more, please **send your resume**, **cover letter and weekly work** availability to humanresources@artsclub.com, with the subject: Bartender— Arts Club Theatre Company.

Access and inclusion are deeply important to us. For those who have barriers to access to any part of our process as laid out, please don't hesitate to reach out to us and we will happily work with you to create a process that is accessible to you.

To enhance accessibility, you are also welcome to submit your application in one of the following formats: Word Document, PDF Document, Audio File, Video File, request a face-to-face Zoom application process, or suggest a format that is more accessible to you.

Application Deadline: February 21, 2025

We thank all who express interest in this position; however, only those selected for an interview will be contacted. The Arts Club Theatre Company is an Equal Opportunity Employer and hiring decisions are based solely on the merits of the candidates and needs of the "Society".